

#### ANNUAL BUSINESS MEETING

November 5, 2022 10:00 - 11:00am CT

csmetrochicago.org
630-929-5635 English phone line
Spanish phone line 773-250-6577

#### WELCOME

**Rindy Powell** 



2022 "Enlarging the place of our tent"

## OPENING READINGS

**Nancy Bachmann** 



Enlarge the location of your tent, let the curtains of your dwellings be stretched wide, and don't hold back.

Lengthen your cords; strengthen your stakes. - Isaiah 54

#### AGENDA

**Nancy Bachmann** 

2021 Annual Meeting MinutesTreasurer Report2022 Year in Review2023 Strategic Plan Presentation2023 Board Election



# 2021 ANNUAL BUSINESS MEETING MINUTES



#### 2021 Annual Business Meeting Highlights

- 2022 Strategic Plan was unanimously ratified
- 2022 Budget of \$70,550 estimated expenses was approved
- •2022 Executive Board Members elected:

Nancy Bachmann, Barrington

**Jeff Clements, Evanston** 

Craig Hansen, Naperville

Mike Joy, Naperville

Diane Mahon, Barrington

**David Maney, Palatine** 

Rindy Powell, Glenview

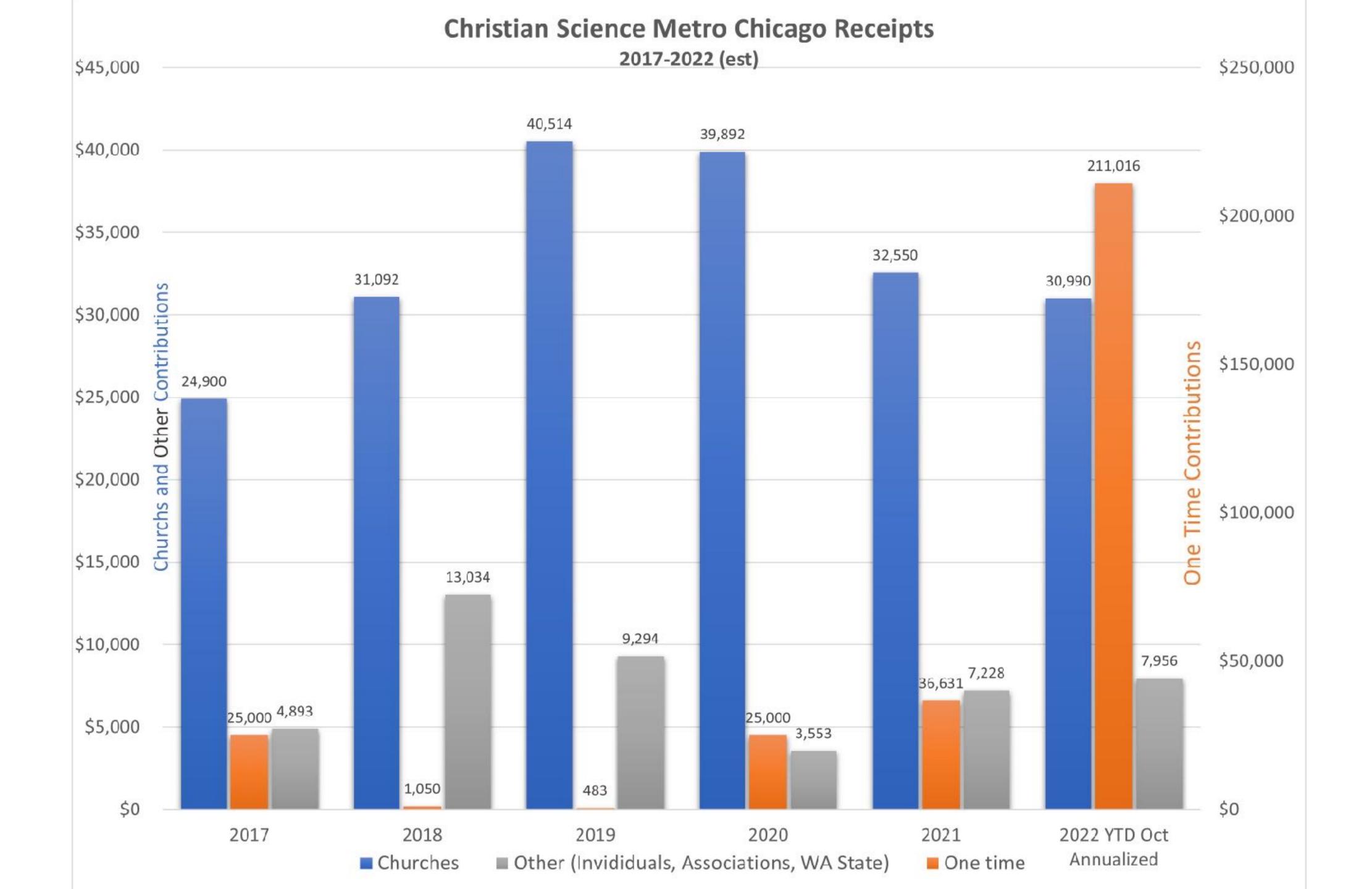
**Eric Sonnesyn, Palatine** 

Todd Wittenberg, Glen Ellyn

## TREASURER'S REPORT 2022 YTD

**Jeff Clements** 





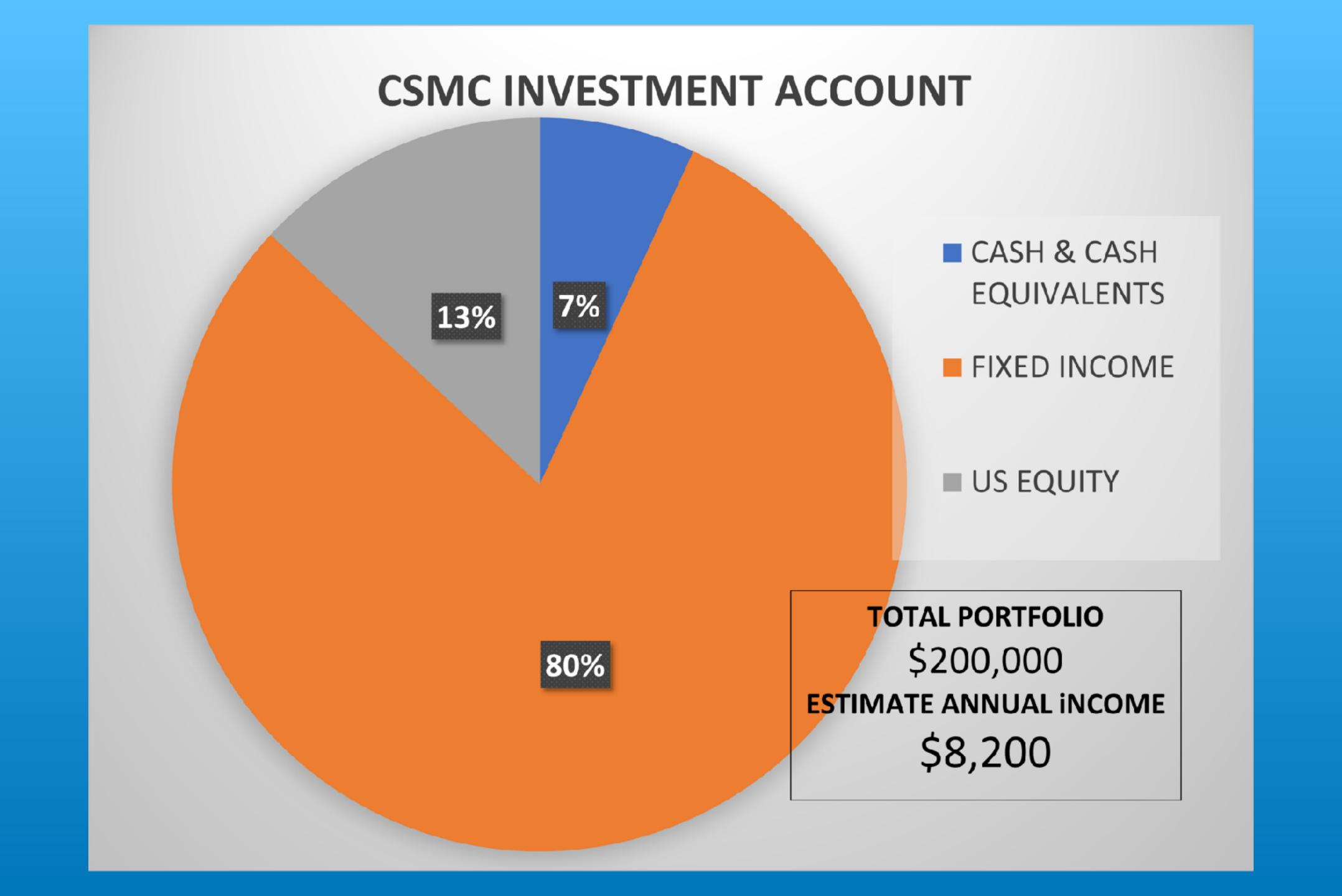
### Christian Science in Metro Chicago 10 Month Financial Statement: January 1 to October 31, 2022, compared with prior 2 years (CSMC Annual Business Meeting Sat., November 5, 2022)

	First 10 mo. 2020	First 10 mo. 2021	First 10 mo. 2022
Beginning Balance January 1			
Cash Donated for Joint Activities*	3,404.82	483.66	
Cash in General Fund	8,948.63	12,065.04	6,932.29
Savings Account balance	115,273.72	116,343.27	139,711.02
General Fund CD (opened Jan, 2020)		4,001.83	4,003.21
Total Beginning Balance	127,627.17	132,893.80	150,646.52
Receipts			
Receipts from Churches & Societies	36,583.30	25,733.30	27,308.30
Receipts from Individuals	1,768.93	2,172.20	2,411.90
Receipts from Associations			22
Receipts - one time	25,010.00	36,728.86	211,015.80
Phone line support: Washington CS Broadcast comn	-	2,250.00	4,500.00
Interest & dividends	61.35	59.48	63.17
Total Receipts	63,423.58	66,943.84	245,299.17

	First 10 mo. 2020	First 10 mo. 2021	First 10 mo. 2022
Disbursements			
Postage, Shipping, P.O. Box rental	130.00	166.00	198.00
IL Charitable Organization reporting fee (AG990-IL)	15.00	15.00	115.00
Communications Coord-web/FB/Instagram/newsltrs	25,000.00	25,000.00	25,000.00
Website ("CSMetroChicago.org")	256.11	245.99	<del></del>
Online Advertising	4,997.08	5,693.00	7,706.06
Web tutorials, e.g. live streaming	84-3	152.62	<del></del>
Returned Check	* <u>~</u>		333.33
"Natural Awakenings" magazine ads	1,776.70	1,599.03	
Telephone Bible Lesson - Message Link	12,016.99	13,525.12	15,407.65
CS materials sent to VoiceMail requesters	-	33.70	
Telephone Bible Lesson & Sentinel Watch - CSPS	5,000.00	5,000.00	5,000.00
Spanish language services-Webpage & Phone line	650.00	-	<del></del>
Zoom.US meeting link subscription	163.39	163.39	163.39
Disbursements for Expos/Joint Activities*	3,431.16	1,000.00	<u></u>
Legal Services	345.00		
BOA Visa Credit for \$3000 in purchases in 1st 3 mo	(300.00)		
Total Disbursements	53,481.43	52,593.85	53,923.43
Gain or (Loss)	9,942.15	14,349.99	191,375.74

Ending Balance October 31
Joint Activities* - checking
General Fund - checking
General Fund - savings
General Fund CD (opened Jan, 2020)
Investment Account (opened Oct 2022)
Total Ending Balance

Fire	st 10 mo. 2020 Fire	st 10 mo. 2021	First 10 mo. 2022
	483.66		
	16,750.59	6,339.21	5,267.27
	116,333.57	136,901.68	136,761.61
	4,001.50	4,002.90	4,004.11
			199,955.81
	137,569.32	147,243.79	345,988.80



#### 2022 YTD Finances

Questions?

Remember to unmute and identify yourself, then re-mute yourself when finished speaking

#### Donations

Via PayPal link on website About page and in e-newsletters

Via Check Payable to Christian Science in Metro Chicago

P.O. Box 768, Chicago IL 60690-0768

Christian Science in Metro Chicago is a non-profit 501c3 organization

#### 2022 IN REVIEW

**Rindy Powell** 



#### Who we are ... a recap

- 2022 is fourth full year since reorganization
- Christian Science in Metro Chicago is a joint activity organized and funded by the area churches and individuals
- The field directives outlined in 2018, and reaffirmed in August 2020, continue to guide us include ...

#### Focus

- 1. Foundational outreach/seeking seekers/getting the word out 
   via online advertising, website and social media, expos
- 2. Attracting seekers to Christian Science Manual-based activities
  - •i.e. Reading Rooms, Lectures, Church services, Bible Lesson/Sentinel Watch, other CSPS content, promoting *Science and Health*
- 3. Connecting churches and students of Christian Science with each other and supporting church activities
  - · via e-newsletters, announcements, best practices
- 4. Supporting healing
  - via phone helpline and website

#### 2022 Results

- 1,094,400 Contact points with seekers
  - 36% increase over last year
- Reaching seekers via
  - Advertising
  - Website
  - Helpline
  - Emails

#### 2022 Estimated Year End Total Expenses

```
$ 20,300 Website
$ 9,736 Advertising
$ 18,900 Helpline
$ 0 Expos
$ 10,527 Field Communications
$ 59,463 Total Expenses ($63,500 approved budget)
```

#### Evidence of aiding healing

- Visitors spending more time on website, clicking on metaphysical articles, watching online lectures, clicking on church and Reading Room website links
- Increase in repeat callers on telephone helpline and sharing healings as result of listening to programming

... the following reports from each of our Working Groups will highlight more progress and activity

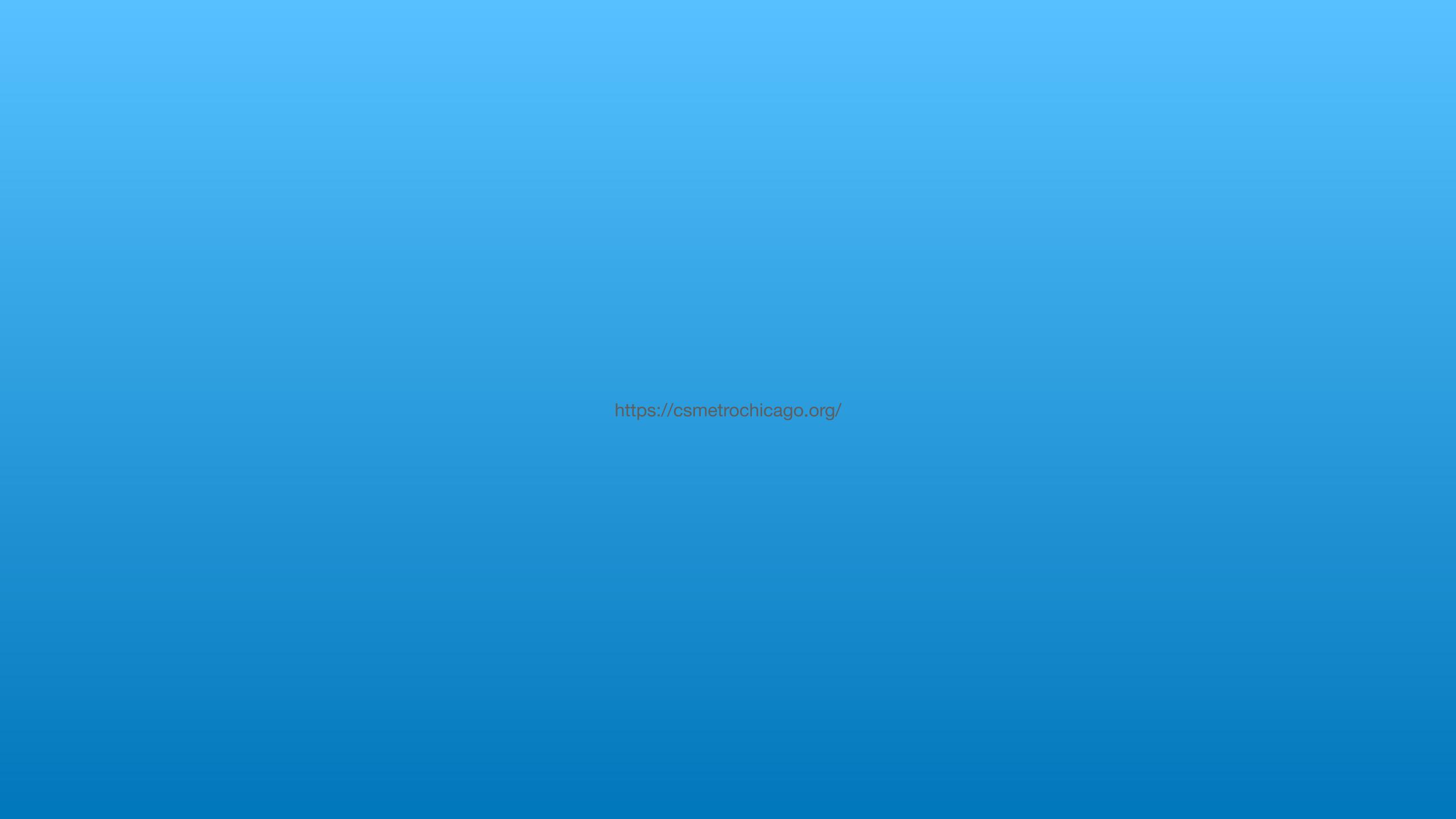
## 2022 Website Activity

**Carol Hohle** 



#### Website Activity Highlights

- Most website visits ever!
  - Over 17,000 Jan-Aug
  - 26,000 page views by end of year
- Website visitors stay on <u>average</u> around 1min 23sec
- Return visitors increased to 22%
  - up 2% over 2021
- Website redesigned to connect spiritual seekers with local resources and showcase Wednesday meetings, Events, Helpline, and Reading Rooms



#### Website - Looking ahead

- Keeping website fresh and current
  - Two major redesign revisions in last four years
- Always looking at trends and where the seeker is in order to connect in most meaningful way

#### Website Activity

Questions?

Remember to unmute and identify yourself, then re-mute yourself when finished speaking

## 2022 Advertising Activity

**Diane Mahon** 

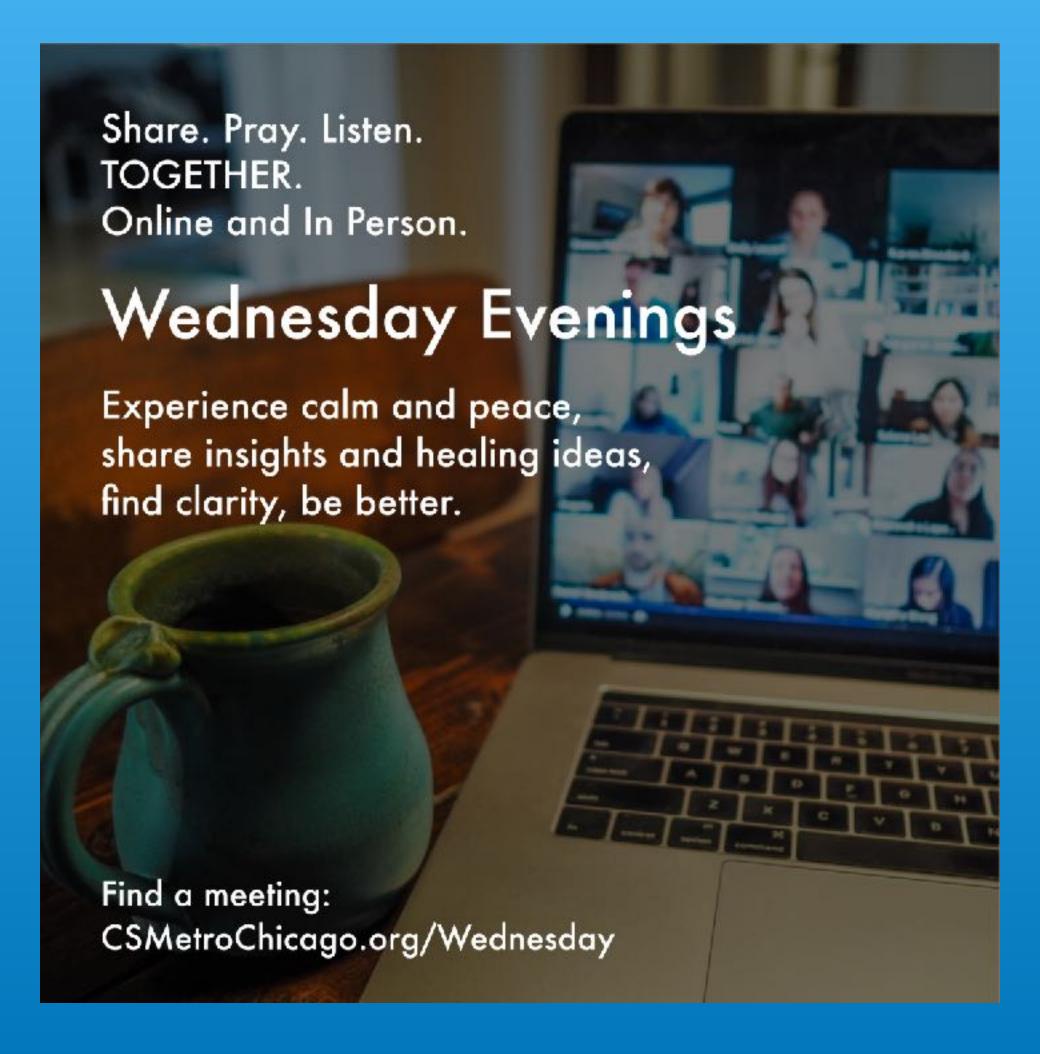


#### Advertising Activity Highlights

- New focus in 2022 on online advertising has resulted in 800,000 impressions (Jan-Sep)
  - versus 600,000 in 2021
  - on target to reach 1 million by year end
- SEO promotes key phrases such as
  - Prayer Groups Chicago
  - Christian Church Chicago
  - Spiritual Healing Chicago
  - Chicago Christian Bookstore
- Google, Facebook & Instagram ads promote Wednesday meetings, Reading Rooms and Lectures

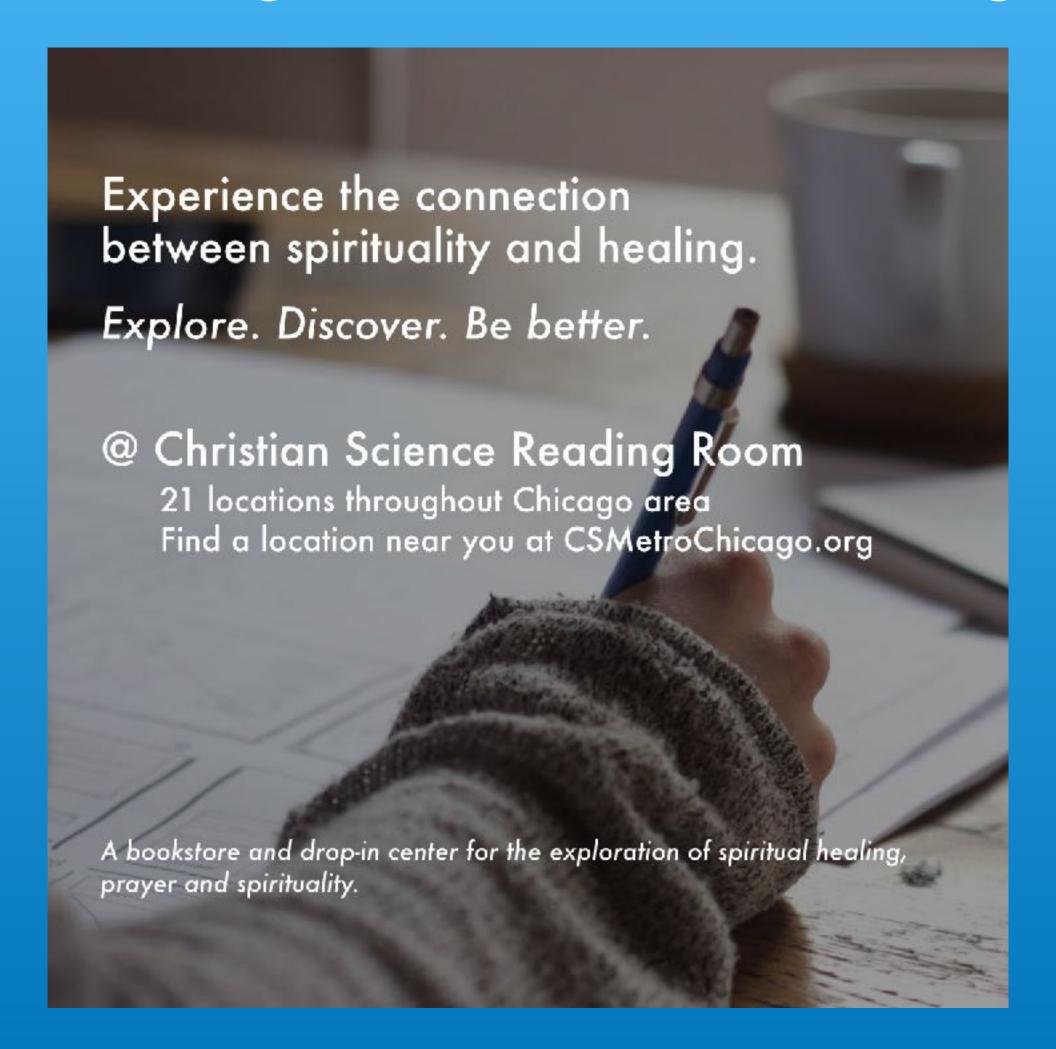
#### Wednesday Meetings

· Ad appearing on Google, Facebook and Instagram



#### All Reading Rooms in Chicago

Ad appearing on Google, Facebook and Instagram



#### **Fall Events**

Ad appearing on Google, Facebook and Instagram

Ad · https://www.csmetrochicago.org/

Spirituality Events in Chicago - Free talks Fall 2022

Learn how to pray, make change, overcome anxiety, become unburdened, find mental freedom. Learn more at csmetrochicago.org.

#### Helpline

Ad appearing on Facebook and Instagram

Feel grounded and spiritually in tune. Experience healing.

Be better.

630-929-5635

Recorded podcasts:

Christian Science Weekly Bible Lesson
Daily Lift
Christian Science Sentinel Watch

Call anytime. Leave a message.

#### Advertising - Looking ahead

- Increase targeted impressions by 250k to 1,250,000
- Continue "as is" with messaging pilots during 2022 are proving effective

#### Advertising Activity

Questions?

Remember to unmute and identify yourself, then re-mute yourself when finished speaking

## 2022 Helpline Activity

**Todd Wittenberg** 



#### Helpline Activity Highlights

- 15 reported healings (Jan-Aug) as result of phone line
- Weekly contact with listeners is up from 1 or 2 per month to 10-15 per month
- Average unique callers per month are up 5% year to date (399 in 2021 compared with 419 in 2022)
- Helpline is shared with Washington State Media Committee
- Working Group members dedicate time daily to pray in support of this healing practice

#### Helpline Activity

Questions?

Remember to unmute and identify yourself, then re-mute yourself when finished speaking

# 2022 Expo Activity

**Nancy Bachmann** 



# **Expo Activity Highlights**

- · Body, Mind, Spirit Expos have been on hold during 2021 and 2022
- Next expo March 2023, Northlake IL
- Looking forward to resuming our exhibiting activity and supporting area churches in sponsoring two live lectures during the expo
  - Booth volunteers and churches interested in sponsoring the lectures please email us at info@csmetrochicago.org

# **Expo Activity**

Questions?

Remember to unmute and identify yourself, then re-mute yourself when finished speaking

# 2022 Field Communications Activity

**Carol Hohle** 



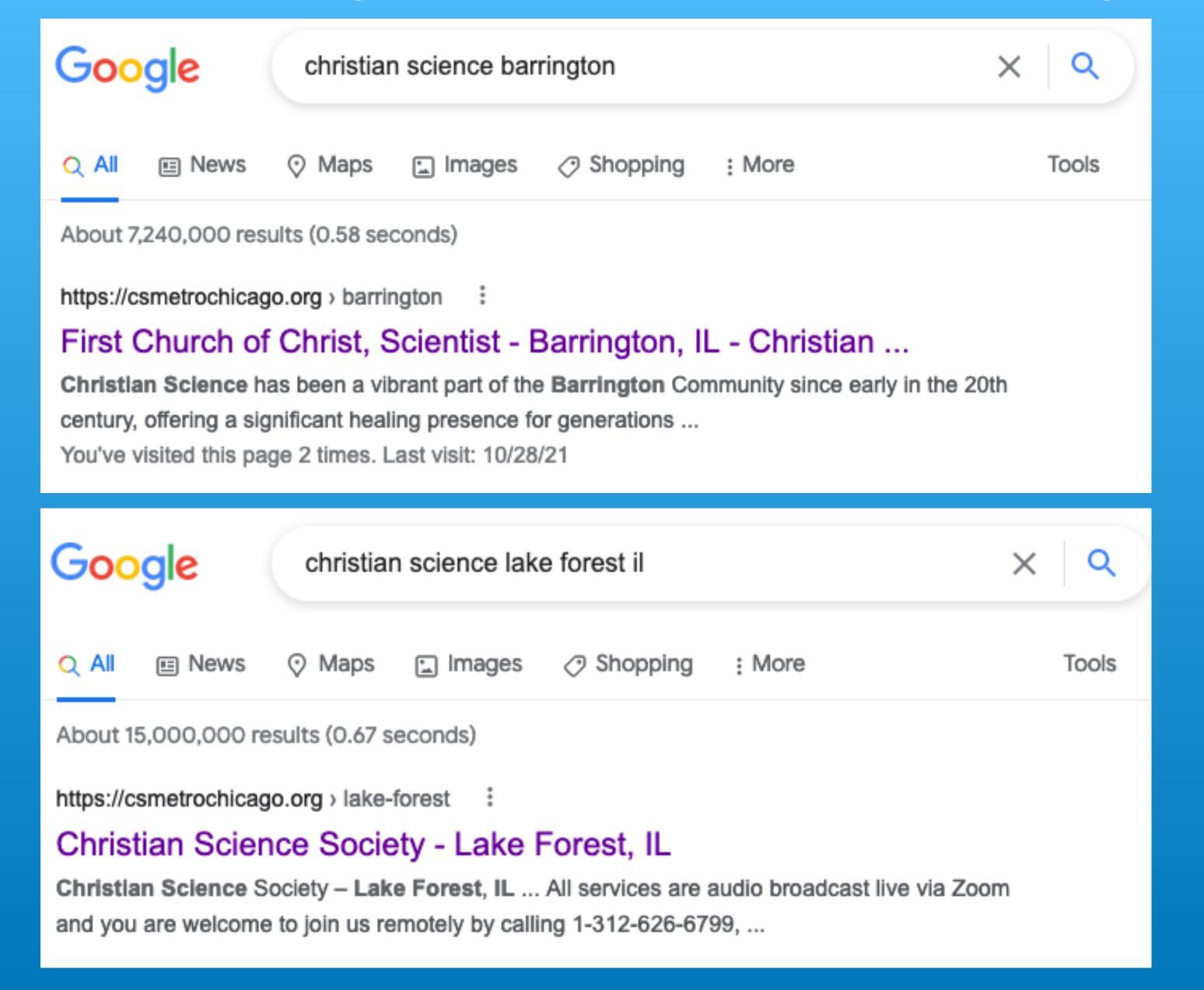
# Field Communication Highlights

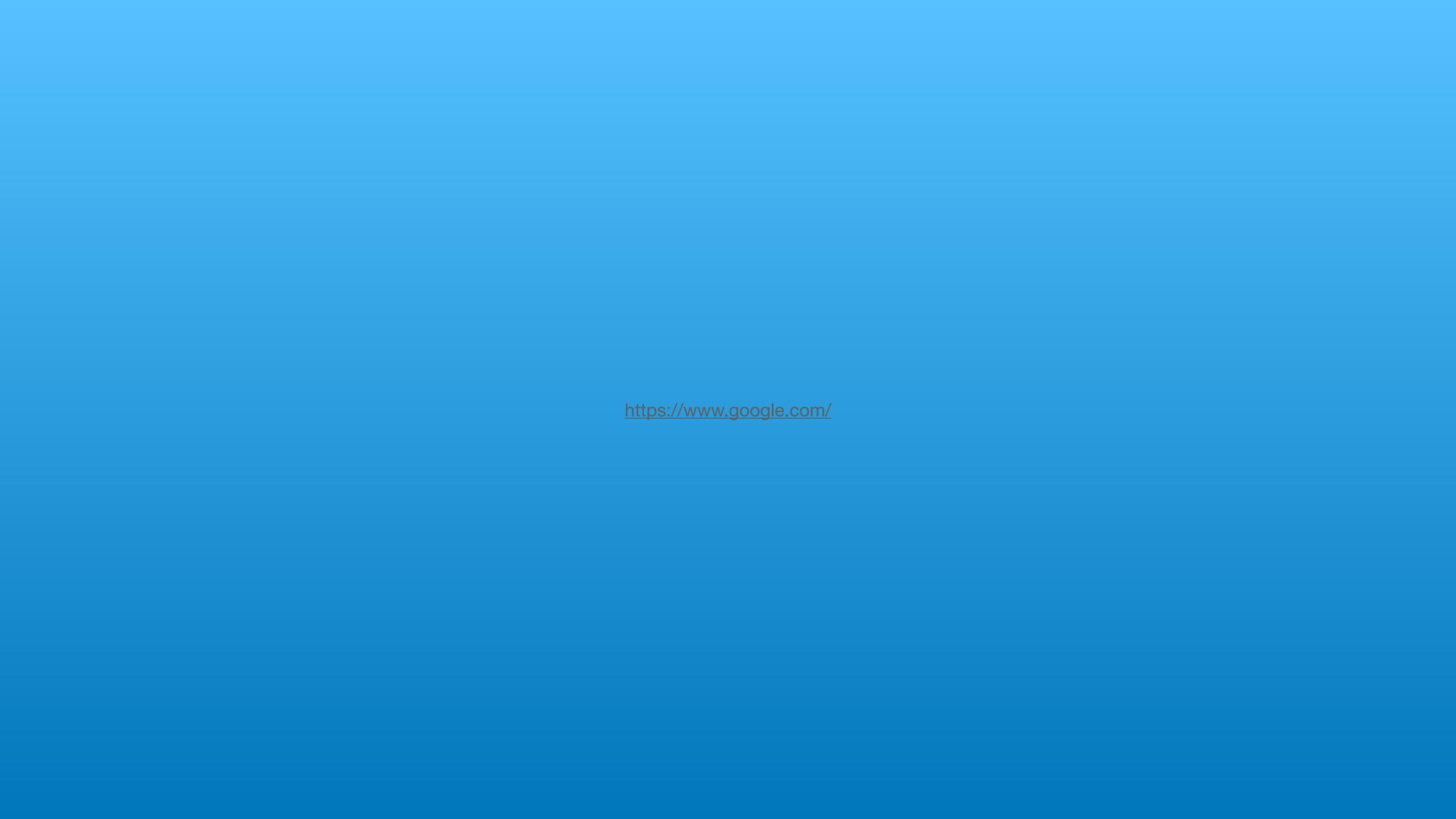
- 16 e-newsletters sent Jan-Sep (approx twice/mo)
  - sharing news of upcoming lectures, study groups, local special events and other resources
- 505 email subscribers up from 450 last year
- Print bookmarks sent to churches highlighting
   Wednesday meetings, Reading Rooms and Helpline
- Five churches now have dedicated webpages on CSMetroChicago.org
  - · contact info@csmetrochicago.org if your church would like one

#### **Opportunity for Church Webpage**

- Churches without a website invited to use csmetrochicago.org as your internet presence
- FREE (cost already included in annual website expense)
- UNIQUE church webpage with photos of church, Reading Room, etc along with info about your services, RR hours, etc

#### Your Church webpage displays prominently on Google





# Field Communications - Looking ahead

- "Intro to Local RR" video series
- More educational information and sharing via webinars on topics, such as
  - livestreaming church services
  - how-to's on Google Business and Advertising
  - aging and wrong-size building challenges

#### Field Communications Activity

Questions?

Remember to unmute and identify yourself, then re-mute yourself when finished speaking

# 2023 STRATEGIC PLAN

**Rindy Powell** 



#### 2023 Plan

#### Maintain our focus:

- 1. Foundational outreach/seeking seekers/getting the word out 
  •via online advertising, website and social media, expos
- 2. Attracting seekers to Christian Science Manual-based activities
  - •i.e. Reading Rooms, Lectures, Church services, Bible Lesson/Sentinel Watch, other CSPS content, promoting *Science and Health*
- 3. Connecting churches and students of Christian Science with each other and supporting church activities
  - · via e-newsletters, announcements, best practices
- 4. Supporting healing
  - via phone helpline and website

# 2023 Estimated Expenses

2022 yr end projection

Internet	\$ 22,000	\$ 20,300
Advertising	\$ 20,000	\$ 9,736
Helpline	\$ 19,500	\$ 18,900
Expos	\$ 5,000	\$
Field Communications	\$ 19,000	<u>\$ 10,527</u>

\$ 85,500 \$ 59,463

#### 2023 PLAN APPROVAL

Questions? Remember to unmute and identify yourself, then re-mute yourself when finished speaking

Vote to ratify 2023 Strategic Plan

#### 2023 BOARD ELECTION

**Rindy Powell** 



#### Ballot 2023 Board Members

Nancy Bachmann, Barrington
Jeff Clements, Evanston
Mike Joy, Naperville
Diane Mahon, Barrington
David Maney, Palatine
Rindy Powell, Glenview
Todd Wittenberg, Glen Ellyn

#### ADJOURNMENT & BENEDICTION

Note to 2023 Board Members: Brief zoom meeting in the next few weeks to elect officers and set 2023 meeting schedule.